



Service Request

*Indicates a required field

Company Name: _____

*Contact Name: _____

*Address: _____

*City: _____ *State: _____ *Zip Code _____

*Contact Phone Number: _____

*Email: _____

*Description of service requested:

NOTES BEFORE SHIPPING:

ACCESSORIES: Please remove any pulleys, fuel pumps, hoses, or power steering pumps before shipping.

LEAD TIMES: From November to February, lead time for service requests can run up to 4-6 weeks due to the large volume of pumps coming in during the off-season. From March to October, typical lead time is about 2 weeks. Please plan accordingly and send your pump early during the off-season.

CONTACT FOR QUOTE: Please verify that all contact information is correct. We will attempt to contact you with a quote for service once the pump's condition has been evaluated. If we cannot reach you after 30 days, your pump will be returned with a service ticket noting *NO WORK DONE (NWD)*, *UNABLE TO CONTACT*. If no return address is provided, your pump will be considered abandoned and used or discarded at our discretion.

DECLINED SERVICE: If you receive your quote and choose not to service your pump, we do not re-assemble the pump. We will send all parts back along with a copy of your service ticket noting the pump style and serial number as *NO WORK DONE (NWD) PER CUSTOMER'S REQUEST*.

Send pumps to: BARNES SYSTEMS, INC.
ATTN: SERVICE DEPARTMENT
3162 KASHIWA ST.
TORRANCE, CA 90505